

ERSTEN QUARTZ CARE AND MAINTENANCE

Introduction

Welcome to the maintenance guide for the Ersten Quartz. Our products skillfully blend the captivating charm of natural stone with the exceptional performance of quartz. Crafted with meticulous artistry and innovative technology, these surface materials are both durable and aesthetically pleasing. To ensure your Ersten Quartz retains its unique brilliance and functionality over time, please follow the maintenance suggestions provided. Whether in a home or commercial setting, proper care will help your surface materials withstand the test of time, consistently showcasing the perfect union of nature and technology.

This document provides care and maintenance guidance for end-users and facilities management. More severe damage may require professional repair.

Routine Care

On a routine basis, simply wipe the surface using a clean, soft cloth or sponge with mild dish soap diluted in warm water. Polished Ersten Quartz Surface has low porosity and, therefore, does not require the use of a surface sealant. It is naturally resistant to surface staining from cooking oils, wine, coffee, etc. In most cases, mild dish soap and water are enough to keep your Ersten looking clean. Afterwards, thoroughly rinse with clean water and dry with a soft cloth or paper towels to prevent spotting. For best results, clean liquid spills and dried foods as soon as possible.

Stubborn Stains and Marks

Apply a non-abrasive household cleaner and rinse to remove residue. For dried liquids, foods, and any hardened marks, remove them by gently scraping the surface with a plastic putty knife or a non-abrasive pad, and then use a damp cloth to lift any residual stains and marks. NEVER use Methylene Chloride or cleaners containing any alkaline materials.

NOTE: Scraping with a metal blade on the surface will abrade and leave a

gray mark on the surface.

Preventing Damage

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Heat

Although Ersten Quartz Surface is more heat resistant than most surfaces around the home, all stone products can be damaged by sudden and extreme temperature changes, especially near the edges. For this reason, always use a hot pad or a trivet with rubber feet to protect Ersten Quartz Surface.

Scratches

Ersten Quartz Surface is substantially harder than natural stone and is highly resistant to scratching. However, avoid damage by refraining from using knives, screwdrivers, and other sharp objects directly on the surface. Never cut or chop directly on Ersten Quartz Surface; always use a cutting/chopping board when preparing food.

Chemicals

- Avoid standing on countertops or dropping heavy objects on the surface.
- Avoid using cleaners that contain Pine Oil without thorough rinsing, as these products may leave behind a stubborn residue. Pine oil attracts and holds dirt on the surface, eventually reducing cleanliness and affecting appearance.

- Avoid using highly aggressive cleaning agents such as oven/grill cleaners and dishwasher polishing agents with high alkaline/pH levels (pH 8.5 or higher).
- Avoid using abrasive scrubs and cleaners that contain either soft or hard abrasive particles.
- Avoid using cleaners that contain xylene, toluene, potassium hydroxide, or caustic soda.
- Avoid exposing Ersten Quartz Surface to strong chemicals such as paint removers and furniture strippers containing trichloroethane or methylene chloride.
- Use of certain product names is for showing a type of cleaning product only and does not constitute an endorsement or support for those products. Nor does the exclusion of any certain name product imply its insufficiency.

FOR MORE INFORMATION ABOUT ERSTEN SURFACES, PLEASE VISIT OUR WEBSITE:

WWW.ERSTEN-SURFACES.COM

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