

## ERSTEN SOLID SURFACE CARE AND MAINTENANCE

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### Introduction

Welcome to the care guide for Ersten Solid Surface. Our innovative, silicone-free materials combine advanced technology with unmatched durability and elegance. Designed for seamless integration in diverse applications, these surfaces offer exceptional stain resistance and are remarkably easy to maintain. By adhering to our maintenance suggestions, you can ensure that your Ersten Solid Surface remains both beautiful and functional over time, perfectly suited for both residential and commercial environments.

*This document provides care and maintenance guidance for end-users and facilities management. More severe damage may require professional repair.*

### Routine Care

To maintain the durability and appearance of Ersten Solid Surface, we recommend regularly cleaning with mild soapy water or an ammonia-based solution. For persistent stains, it is advisable to select a multi-purpose cleaner, bleach, or a gentle scrub. Should the surface encounter strong chemicals like acids, bases, or solvents such as acetone, we recommend promptly cleaning with soap and water, followed by a thorough rinse.

To protect the surface from potential scratches, we suggest consistently using cutting boards when handling knives. By following these recommendations, you can preserve the surface's integrity and aesthetic appeal.

### Stubborn Stains and Marks

To effectively remove stubborn stains and marks, consider using high-quality abrasive cleaners such as Bon-Ami®, Comet®, or Ajax®. Begin by ensuring the surface material is suitable for abrasive cleaners to avoid

scratches. Gently sprinkle a small amount of cleaner over the stained area and use a damp sponge to scrub the stain in a circular motion, ensuring full coverage. Thoroughly rinse the surface with clean water to remove any cleaning residue, then wipe the surface dry with a clean towel to prevent water spots.

*NOTE: Always perform a spot test with any cleaning product to ensure it does not damage the surface.*

### Removing Minor Scratches

The Ersten Solid Surface material is renowned for its unique formulation, designed for easy maintenance and long-lasting durability. Its color runs consistently throughout the material, ensuring visual consistency when repairing minor scratches. When addressing scratches, use a Scotch-Brite™ pad with the recommended cleaners. Gently buff the scratched area in a circular motion until the scratch is no longer visible. Ersten emphasizes durability and a simple repair process, making it an ideal choice for high-traffic areas.

### Preventing Heat Damage

While Ersten Solid Surface are inherently heat resistant due to their composition and manufacturing standards, they are not impervious to damage. To protect your investment, it is crucial to limit direct exposure to high temperatures. Use solid trivets with rubber feet or flame-resistant heat mats under hot objects and heat-producing appliances like electric skillets and crock pots to maintain the surface's integrity.

**FOR MORE INFORMATION ABOUT ERSTEN SURFACES, PLEASE VISIT OUR WEBSITE:**

[WWW.ERSTEN-SURFACES.COM](http://WWW.ERSTEN-SURFACES.COM)

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